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3629  
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Walden  
8.9.03

[Signature]  
Attorney for Applicants

July 31, 2003  
Date

PATENT

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of

DONALD B. HUBBARD et al.

Serial No. 09/766,550

Filed: January 19, 2001

SYSTEM AND METHOD FOR  
MANAGING RENTALS FROM A  
RENTAL SERVICE PROVIDER

:  
: Group Art Unit: 3629  
:  
:  
: Examiner: Naresh Vig  
:  
: Attorney Docket No. 285277-00016  
:  
: Confirmation No. 9920

**AMENDMENT**

600 Grant Street, 44th Floor  
Pittsburgh, PA 15219  
July 31, 2003

Mail Stop Non-Fee Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

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AUG 06 2003  
**GROUP 3600**

Dear Sir:

In response to the Office Action mailed on May 7, 2003, please amend the  
above-captioned Application as follows:

Amendments to the Claims are reflected in the **Listing of Claims** which  
begins on page 2 of this paper.

Remarks begin on page 10 of this paper.